

Dakar Alfonso Parada Pacheco

Business Analyst / Project Manager / PMO / Scrum Master

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PERSONAL STATEMENT

Senior Business Analyst, Scrum Master and Delivery Manager with 20+ years of experience leading software delivery within regulated laboratory, pharmaceutical and enterprise environments. Experienced in Product Ownership activities including backlog management, requirements prioritization, stakeholder alignment and Agile delivery coordination. Strong background facilitating Scrum teams, managing cross-functional delivery, improving operational processes and supporting ELN/LIMS implementations. Passionate about delivering business value through collaborative product development and continuous improvement.

CERTIFICATIONS

- ☒ Project Management Professional (PMP)
- ☒ Certified Scrum Professional – ScrumMaster (CSP-SM)
- ☒ Advanced Certified ScrumMaster (A-CSM)
- ☒ Certified ScrumMaster (CSM)
- ☒ Certified Scrum Product Owner (CSPO)
- ☒ Team Kanban Practitioner

CORE SKILLS

• Business Analysis • Jira / Confluence • BPMN / UML • Requirements Engineering • Agile / Scrum • Agile Coaching • Agile Transformation • Conflict Resolution • Facilitation & Workshops • Continuous Improvement • Agile Metrics • Organizational Change • SQL & Data Analysis • KPI Reporting & Dashboards • Stakeholder Management • Compliance & Regulatory Environments • Process Optimization.

PROFESSIONAL EXPERIENCE

Company: Labvantage Solutions.

Position: Project Manager

Period: Oct 2023 – Feb 2026

Remote

- Partnered with business stakeholders to define, prioritize and validate functional requirements, ensuring alignment between business goals and product capabilities. .
- Map, analyze, and optimize end-to-end workflows, including sample collection, testing, quality control and reporting.
- Facilitate workshops with scientific staff and systems developers.
- Interact with the PMO to ensure clear communication regarding project timelines, deliverables, issues, and changes.
- Provide client support and guidance for adding master data to the configuration before or during implementation.
- Collaborate with clients and internal teams to ensure a thorough understanding of system functionality.
- Coordinated delivery across Product, Development, QA and external implementation teams to ensure successful sprint execution and customer delivery.
- Prioritized incoming client enhancement requests according to business value and implementation feasibility.
- Worked closely with developers to refine requirements and clarify user stories.
- Supported backlog refinement sessions and sprint planning activities.
- Managed feature discussions balancing customer needs, product roadmap and technical constraints.

Key Achievements:

- Complete Spanish and English training documentation was created for new clients, covering the ELN/LES, Administration, and Familiarization modules, for both product versions 8.8 & 8.9.
- Product implementation was successfully completed for clients as Mentor (onsite at Leiden-Holland) and TEAGASC.
- Speaker at CTEC 2024 on "LES New Features in Labvantage 8.9"

Stack: Jira, Confluence, BPMN, Workflows, Teams, Training, SOPs, Workshops, Management, Optimize, Requirements, UAT.

Company: Huxley.

Client: Schneider Electric

Remote.

Position: Project Manager Officer (PMO) Consultant

Period: May 2023 – Jun 2024

- Supported governance and compliance initiatives for Digital Finance Layer (DFL) enterprise systems.
- Designed and maintained dashboards tracking cybersecurity and compliance KPIs.

- Collaborated with IT, Infrastructure, Risk & Compliance stakeholders within multinational environments.
- Supported reporting, audit readiness and documentation management for strategic enterprise programs.
- Performed KPI consolidation, reporting automation and data validation activities.

Key Achievement: Improved security monitoring dashboard compliance from 22% to 88% in 6 months.

Stack: Agile, Scrum, SAP S4 HANA, Reporting, Finance, Cybersecurity.

Company: INECO

Client: Ministry of Justice



Madrid, Spain

Position: Business Analyst

Period: Sept 2021 - April 2023

- Produced functional documentation and BPMN process models for regulated public-sector systems.
- Supported QA, incident management and traceability activities.
- Coordinated with development and business teams ensuring alignment with quality requirements.

Company: T-Systems Iberia **Clients:** Automotive sector companies (BMW, Daimler)



Madrid, Spain

Position: Business Analyst / Scrum Master

Period: July 2017 – July 2020

- Stakeholder alignment and requirements definition activities
- Facilitated Scrum ceremonies for international cross-functional teams across Germany and Spain.
- Coached teams on Agile principles, Scrum practices and collaborative ways of working.
- Delivered Agile workshops and internal Scrum training sessions.
- Supported Agile transformation initiatives and organizational change activities.
- Measured delivery progress using Agile metrics and stakeholder reporting.
- Tracked sprint commitments, identified delivery risks and coordinated resolution of blockers across multiple teams.
- Managed and refined product backlog together with development teams.
- Defined user stories, acceptance criteria and functional requirements in collaboration with business stakeholders.

Stack: Jira, Confluence, Agile, Scrum, Microservices, Oracle, MongoDB, REST, JSON.

Earlier Career (Summary)

Company: Different IT companies



Venezuela, Spain and Ireland

Position: Analyst-Programmer / IT Support Specialist

Period: June 2003 – December 2016

Software Engineer / Technical Analyst roles across banking, and public-sector environments using Java, PL/SQL and J2EE.

EDUCATION

July 2022. **MBA + Master's degree in Big Data & Business Intelligence** Barcelona European Business School – ENEB (Online)

Oct 2012. **Master's degree in Economics.** *Juan Carlos King University.* Madrid - Spain

July 2009. **Master's degree in Software Engineering.** *Technical University of Madrid.* Spain.

July 2004. **Bachelor's degree in Computer Science.** *National University of the Armed Forces – UNEFA.* Caracas-Venezuela.